

# Morey's Piers Most Frequently Asked Questions (By Interns)

## Employment

**Q: What kind of uniform do I need?**

A: All interns will be provided with a shirt, jacket, and belt to wear while working. You must provide your own khaki shorts and/or pants and shoes, in accordance with our Image Counts guidelines. Please consult the following link for complete uniform information:

<http://www.moreyspiers.com/downloads/2009%20MPIImage%20Counts.pdf>



**Q: How often do I get paid?**

A: All Associates are paid, by check, on a weekly basis from Memorial Day through Columbus Day. At all other times of the year, paychecks are issued every other week. Pay checks are distributed on Fridays from Wardrobe, located at Mariner's Landing Pier.

**Q: Is Direct Deposit available?**

A: Direct Deposit is not available to seasonal Associates.

**Q: How many hours a week will I be scheduled to work?**

A: Interns work an average of 55 hours per week during the peak season, however the number of hours scheduled (and worked) will depend on staffing levels, weather conditions, and other variables. All scheduling requests should be discussed with the Operations Manager of the facility that you are assigned to work at.

**Q: Is overtime pay available?**

A: Due to the fact that we are a seasonal amusement industry for the public, we do not offer, and are not required to offer, overtime pay to seasonal Associates. Interns are paid a flat hourly rate regardless of the number of hours worked per week.

**Q: What are the days and hours of operation for the piers and waterparks?**

A: Please consult the following link for all Operating Schedule Information:

<http://www.moreyspiers.com/hours/25/park-hours>

**Q: Am I permitted to take a vacation during the summer?**

A: Short vacations are only approved if staffing and operations allow. All Vacation Requests must be submitted, in writing, to your Operations Manager a minimum of 2 weeks in advance. Approval (or lack thereof) will be based on staffing expectations during the time that you are requesting off.

**Q: Am I permitted to smoke while at work?**

A: Morey's Piers is a designated smoke-free environment. Smoking is permitted only in designated Employee Smoking Areas and only during designated break periods. Violation of the company's smoking policy will result in a 3 day suspension from work, without pay.



**Q: Am I permitted to use my cell phone while at work?**

A: Cell phones may not be used for talking or text messaging purposes while you are working, and they must be kept out of sight. Cell phones may be used during designated break periods in designated break areas. Any Associate observed to be using a cell phone, for any purpose (including checking the time), while operating a ride, will be immediately terminated.



**Q: Where exactly will I spend most of my time working and what kind of environment will I be working in?**

A: The majority of your day will be spent working outdoors, interacting with both Employees and Guests. Be prepared to work in the hot sun, as well as the cold rain! Expect occasional gusty winds and sweltering humidity! Truth be told, during the majority of our operating days you will experience weather that is absolutely gorgeous: bright sunshine, warm temperatures, and a moderate breeze. However, the weather isn't cooperative every day, and unless weather conditions become extreme or dangerous, Morey's Piers continues to operate, which means that Employees, like you, continue to work! Please don't come into this job expecting to sit in an air-conditioned office all day. The job of an intern is very interactive. It involves constant communication with both Guests and Employees and you're almost always on the move!



**Q: What will I be doing if I arrive prior to the piers being open every day?**

A: There is plenty to do during the Pre-Season at Morey's Piers! If you are scheduled to work on a non-operational day, you will either be 1) participating in hands-on training to better prepare you for the jobs and duties that you will be performing throughout the summer, 2) assisting and supervising a group of front-line Associates assigned to a specific task, or 3) performing and completing your own individual task that will enable our facilities to be prepared to open to Guests in the cleanest and safest way possible. Disclaimer – some of these tasks can be messy, so bring some old clothes from home with you to wear!



**Q: What does a typical day in the life of an intern consist of?**

A: Interns are busy people! If working the day shift, interns would typically report to work 2 hours before the pier is scheduled to open in order to perform a rotating assortment of “Opening Duties” which can range from Safety and Cleanliness Auditing, Water Testing, Morning Meeting Preparation, and Training. Once the piers are open, interns train Ride Operators, perform afternoon breaks, supervise a section of the pier, and assist Guests. If working the evening shift, interns basically do the above, in reverse. Instead of “Opening Duties” at the beginning of their shift, interns would perform “Closing Duties” at the conclusion of their shift.



**Q: Am I required to have any special training or certification before beginning employment?**

A: No special training or certification is required prior to your arrival. All necessary training will be provided on-site once you begin work.

**Q: Is there anything that I can do before arriving in Wildwood to prepare myself for the internship?**

A: As an intern, you will receive periodic informational emails from Morey’s Piers Management describing recent company and departmental news, as well as pertinent operational updates and changes. In addition to these emails, the best way for you to familiarize yourself with the organization is to scrutinize our website at [www.moreyspiers.com](http://www.moreyspiers.com). Not only will this enable you to learn a great deal of information about different aspects of our facilities, it will also prepare you to disseminate this information to our Guests, which is a significant and important part of your job.

### **Company Housing**

**Q: Where is Morey’s Piers company-owned housing located?**

A: Morey’s Piers owns 4 separate employee houses, all of which are located within walking distance of the 5 amusement and waterpark facilities. You will be informed as to which house you will be residing in, prior to your arrival in Wildwood.

**Q: Can I choose which house I would like to live in?**

A: Unfortunately, no. All housing assignments are determined by the Department of Residence Life, and take into account such things as room availability, your arrival date, and your departure date.

**Q: What utilities are included in the cost of my weekly rent payment?**

A: Your weekly rent payment includes water, electric, gas, cable, and wireless internet access. However, electric service throughout our houses is basic and does not support high drain appliances. As such, you may experience tripped breakers when attempting to use certain devices.

**Q: What type of internet access is available?**

A: The houses are equipped with wireless internet access. You are required to have a PC or MAC compatible computer and a wireless network card (802.11b or 802.11g standard) in order to connect to the internet. Upon check-in, you will be given instructions and the pass key to access your wireless internet router. Unfortunately, wireless internet will not work 100% of the time. You should expect periodic outages to occur.

**Q: How many roommates will I have?**

A: All interns will be assigned one same-sex roommate of a similar position, although not necessarily a roommate that works in the same department.

**Q: Are there any single rooms available?**

A: Unfortunately, we do not have enough rooms available to offer a single room option. All rooms are double occupancy.

**Q: What amenities does my apartment contain?**

A: All apartments contain basic furnishings. Bedrooms consist of a set of twin size bunk beds and a dresser. Kitchens are furnished with a refrigerator, stove, oven, microwave, dishes, cookware, and utensils. Bathrooms have shower curtains. Common areas are made up of various seating options and tables/chairs. Sheets and pillows are provided, however you are more than welcome to bring your own. Everything is absolutely basic and in alignment with the very low \$50/week rental rate. If you are looking for housing with additional amenities, please consult local real estate agencies. Please keep in mind, however, that for this type of housing, you will likely pay \$150 and up, per week.

**Q: Is Morey's Piers company housing air-conditioned?**

A: As it currently stands, the electrical systems of our company-owned housing will not support either a central cooling system or multiple window air-conditioners. However, you are permitted to bring and use a window fan or a small free-standing fan.

**Q: Is Morey's Piers company housing heated?**

A: Yes and no. Some of our houses are heated while others are not. Generally, heat is not an issue as our residents usually only reside during the warmer months of May through September. Therefore the need for heat is minimal and not provided in all of the houses. However, you are more than welcome to bring a small space

heater, if you believe it will be necessary. Also, warm clothes and blankets are an inexpensive option if your body tends to easily become cold.

**Q: Are there any pictures available of the accommodations?**

A: Please see below for sample pictures from one of our houses. Your apartment may or may not look similar to this.



**Q: Are there any smoking rooms available?**

A: Morey's Piers company housing is 100% smoke-free. Smoking is not permitted in any area of our 4 houses. Smoking inside any of the houses and/or disabling any smoke or fire detection device is grounds for immediate eviction from the house and termination of employment.



**Q: Is alcohol permitted inside any of the houses?**

A: Morey's Piers company housing is 100% alcohol-free. Alcohol is not permitted in any area of our 4 houses. Consuming alcohol inside any of the houses is grounds for immediate eviction from the house and termination of employment. Within walking distance, there are numerous restaurants, bars, and clubs that

individuals of the legal drinking age can responsibly consume alcoholic beverages.



**Q: Are pets permitted inside any of the houses?**

A: As a rule, pets are not permitted inside any of the houses. Exceptions may be made for small pets such as fish and hamsters. Permission to house pets must be granted in writing by the Director of Residence Life, before any pets are brought into company housing.



**Q: How do I arrange a check-in day and time?**

A: Because our Department of Residence life staff holds other non-housing related positions within the organization, they are only available on certain days and at certain times to conduct housing check-ins. A list of available days and times will be provided to you in mid-April.

**Q: Who do I speak with regarding housing related issues?**

A: Each house has a Housing Manager who will be more than happy to address any questions or concerns, with regards to housing, that you may have. However, housing managers hold other non-housing related positions within the organization, so they will not be available 24/7.

**Q: Am I required to live in Morey's Piers' company-owned housing?**

A: Absolutely not! As an intern for Morey's Piers, you are free to live wherever you choose. However, finding alternate accommodations that are as clean and well-maintained as ours, at the rate that we charge, will be extremely difficult, if not impossible. Wildwood is a resort town and rental units charge an extremely high rate during the summer months.

## **Local Area**

**Q: What is there to do in Wildwood?**

A: Wildwood is a resort town with plenty of activities to appeal to almost everyone. As an Associate of Morey's Piers, you are permitted to enjoy the amusement rides and waterparks, free of charge, when you are not scheduled to work. Also, unlike most New Jersey beach communities, Wildwood's beaches are free, with no beach tags required. Additional activities available to the general public include: fishing, sailing, water skiing, boogie boarding, surfing, jet skiing, volleyball,

tennis, basketball, golf, biking, whale and dolphin watching, and much, much more! Please consult the links below for more information on fun things to do, in and around Wildwood:

<http://www.wildwoodsnj.com/>

<http://www.wildwoods.com/>

**Q: Where is the closest mall to Wildwood?**

A: The closest mall to Wildwood is the Hamilton Mall, located in Egg Harbor Township, which is approximately 40 miles away. Please consult the link below for store listings and hours of operation:

<http://www.shophamilton.com/>

There is also a Shopping District/Outlet Center, called “The Walk” in Atlantic City, located approximately 45 miles from Wildwood, which contains over 85 retail outlets and restaurants. Please consult the link below for store listings and hours of operation:

<http://www.acoutlets.com/store-directory.cfm>

**Q: Where is the closest shopping center to Wildwood?**

A: The closest shopping center to Wildwood is located in Rio Grande, which is approximately 5 miles away. Stores in Rio Grande include, but are not limited to: JC Penney, PetSmart, Peebles, Radio Shack, Payless ShoeSource, Kmart, Office Depot, Wal-Mart, Famous Footwear, Lowe’s, Bed, Bath, and Beyond, Michael’s, and Ross.

**Q: What banks have branches in Wildwood?**

A: Cape Bank, Crest Savings Bank, PNC Bank, TD Bank, Sun National Bank, and Bank of America all have branches in the Wildwoods.

**Q: Where is the closest movie theater?**

A: Wildwood has a small, inexpensive, one-screen nostalgic movie theater, The Sea Theater, located in the center of town. Please consult the following link for theater information:

<http://www.seatheater.net/>

For stadium seating and additional movie selections, be sure to visit the Rio Stadium 12 Theater, located 5 miles from Wildwood in Rio Grande. Please consult the following link for theater information:

<http://www.franktheatres.com/riostadium12.asp>

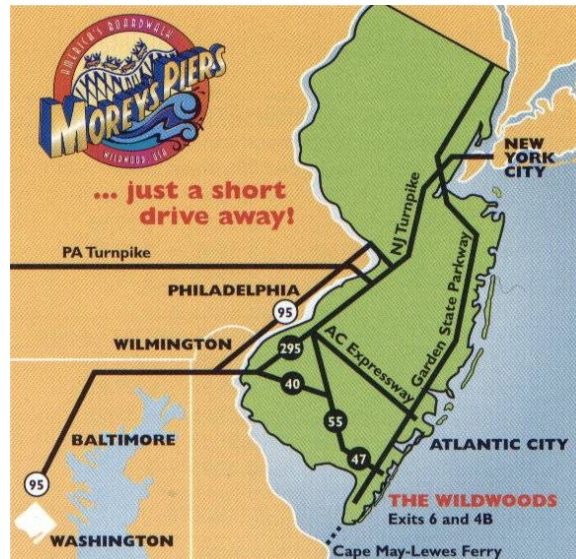
**Q: What is the weather like in Wildwood?**

A: During the months of May, June, July, and August, average high temperatures range from the low 70’s to the upper 80’s. Average low temperatures during those same months range from the upper 50’s to the low 70’s.

**Q: What is the closest major city to Wildwood?**

A: Wildwood is located in an ideal location on the eastern seaboard, in close proximity to New York, Philadelphia, Baltimore, and Washington DC. All 4 of

the previously mentioned cities are less than a three and a half hour drive from Wildwood. In fact, Morey's Piers organizes inexpensive day trips to these cities which are available on a first-come, first-served basis to all Associates.



## Transportation

**Q: What is the closest major airport to Wildwood?**

A: The closest major airport to Wildwood is Philadelphia International Airport (PHL), which is approximately 90 miles away. There is also limited service available at Atlantic City International Airport (ACY), which is approximately 40 miles from Wildwood.

**Q: If I travel to the area by plane, how do I get from Atlantic City International Airport to Wildwood?**

A: Regular Bus Service is available from Atlantic City to Wildwood, via New Jersey Transit, Bus 552. Please consult the following link for a complete and up-to-date Atlantic City to Wildwood Bus Schedule:

<http://www.njtransit.com/pdf/bus/T0552.pdf>

You will need to take a taxi from the airport to the Atlantic City Bus Terminal, which covers a distance of about 13 miles.

**Q: If I plan to travel to the area by plane, how do I get from Philadelphia International Airport to Wildwood?**

A: Regular Bus Service is available from 30<sup>th</sup> Street Station in Philadelphia to Wildwood, via New Jersey Transit, Bus 313 or 315. Rail Service is available from the Philadelphia International Airport to 30<sup>th</sup> Street Station in Philadelphia via SEPTA's R1 High Speed Rail Line. Please consult the following links for a complete and up-to-date Philadelphia to Wildwood Bus Schedule:

<http://www.njtransit.com/pdf/bus/T1313.pdf>

and R1 High Speed Rail Line Schedule:

<http://www.septa.org/service/sched/pdfs/R1Airport.pdf>

**Q: What is the closest Train Station to Wildwood?**

A: The closest train station to Wildwood is located in Atlantic City, NJ, which is approximately 40 miles from Wildwood.

**Q: If I plan to travel to the area by train, how do I get from Atlantic City to Wildwood?**

A: Regular Bus Service is available from Atlantic City Rail Station to Wildwood, via New Jersey Transit, Bus 552. Please consult the following link for a complete and up-to-date Atlantic City to Wildwood Bus Schedule:

<http://www.njtransit.com/pdf/bus/T0552.pdf>

**Q: If arriving in Wildwood by bus, where do I proceed after exiting the Wildwood Bus Terminal?**

A: Prior to your arrival in Wildwood, you will be given the address of the company-owned house in which you will be residing for the summer. The easiest way to reach your housing destination is via taxi. Both the Bus Terminal and Morey's Piers company housing are centrally located and the distance between the two is a mile or less, depending on which house you are assigned to.

**Q: Is it necessary to bring my car to Wildwood, or am I able to survive the summer without a private means of transportation?**

A: Wildwood is a small town which covers only 1.4 square miles. Because of its small size, Wildwood is very easy to navigate on foot as most everything that you will need (grocery stores, drugstores, laundry facilities, restaurants, shopping, nightlife, banks, and post office) is within walking distance of your accommodations and employment location. The only time that you would need to use public transportation is when you travel outside of Wildwood. Bicycle riding is also a popular form of transportation on the island.

**Q: What kind of parking is available?**

A: Parking on the street is available on a first-come, first-served basis in front of all Morey's Piers company owned housing. Depending on the location of the house, day of the week, and time of day, parking availability ranges from easy to difficult. You will be competing for a parking space with, not only nearby residents, but also visitors looking for a place to park while they enjoy the beach and/or the boardwalk. Morey's Piers does not have an Employee Parking Lot for Associates. The majority of Associates at Morey's Piers either walk to and from work or ride a bicycle. Ample bicycle racks are available on property to store and lock your bike. Parking at your work location requires a Parking Permit, a very limited number of which are available from your Operations Manager. Parking at work is located under the piers and is also on a first-come, first-served basis. Parking on the beach, in any area that is not located under one of the piers is NOT permitted, and may result in your vehicle being ticketed and/or towed by the Wildwood Police Department.